



Maintaining High Vendor Performance

Maintaining High Vendor Performance Training

- Manage Vendors Effectively • Improve Service Levels
- Build Strategic Partnerships



Audience

Vendors play a critical role in ensuring organizations deliver quality products and services.

However, poorly managed vendors can lead to inefficiencies, delays, and financial loss. This

program equips participants with the skills and frameworks to evaluate, monitor, and maintain

high vendor performance for business success.

Ideal for:

- Procurement & Supply Chain Professionals
- Vendor & Contract Managers
- Project & Operations Managers
- Business Owners managing multiple suppliers
- Compliance & Risk Management Officer



Course Description

The Six Sigma Black Belt Training equips participants with advanced Six Sigma tools and leadership capabilities. It goes beyond problem-solving to strategic deployment, focusing on data-driven decision-making, advanced statistics, and organizational change management. Participants are prepared for the Six Sigma Black Belt Certification Exam and real-world transformation leadership.



Course Outline

Foundations of Vendor Performance Management

Setting Clear Vendor Expectations and Service Standards

Vendor Selection, Onboarding, and Contract Alignment

Monitoring Performance Using KPIs and Scorecards

Communication, Relationship, and Issue Management

Risk, Compliance, and Quality Assurance in Vendor Management

Continuous Improvement and Vendor Development

Managing Underperformance and Vendor Exit Decision



Training Details

Duration: 2 days

Training Fee: 250,000(excluding tax)



Thank you



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