



Communication Management Training Program

Strengthening Connections, Driving Organizational Success

- Communicate Clearly • Build Trust
 - Lead Effectively



Audience

Clear and effective communication is the backbone of successful organizations. Miscommunication can lead to conflict, poor performance, and failed projects. This program equips participants with the skills to **plan, deliver, and manage communication effectively across teams, projects, and organizations.**

Ideal for:

- Project Managers & Team Leads
- HR Professionals & Business Partners
- Supervisors & Middle Managers
- Customer Service & Client Relations Officers
- Entrepreneurs and Business Owners



Course Description

The **Communication Management Program** provides participants with strategies and tools to design communication frameworks that improve understanding, build trust, and reduce workplace friction. It covers both interpersonal and organizational communication, preparing leaders to manage diverse audiences. .



Course Outline

- Module 1: Foundations of Effective Communication
- Module 2: Barriers to Communication & How to Overcome Them
- Module 3: Developing a Communication Plan for Teams & Projects
- Module 4: Interpersonal Communication & Emotional Intelligence
- Module 5: Written, Verbal & Non-Verbal Communication Skills
- Module 6: Stakeholder Communication & Engagement Strategies
- Module 7: Crisis Communication & Conflict Resolution
- Module 8: Digital Communication Tools & Remote Collaboration
- Module 9: Case Studies: Communication Breakdowns & Success Stories



Training Details

Duration: 2 days

Training Fee: N150,000





Thank you



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